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SerahRose Bissell

Human-centered Finance and Operations

I help growing non-profits bridge the gap between "scrappy startup" and "sustainable institution." I build **human-centered infrastructure** to align your team with workflows and needs, ensuring your systems are as robust as your mission.

Growth shouldn't feel like a crisis. I eliminate the **operational friction**—from tech stack nightmares and communication breakdowns to bookkeeping backlogs—so Executive Directors can lead with clarity instead of drowning in administrative chaos.

Because every non-profit is unique, my holistic work is rooted in the following overlapping phases:

Phase	Action	Deliverable
Discovery	I listen to your pains and dig into systems	A map of system gaps and risks.
Implementation	I do the heavy lifting in partnership with your team	System cleanup, tech integration, and manual creation.
Empowerment	Team takeover	Training, hand-off, and team empowerment.
Maintenance	I care so I keep listening	Ongoing team support so you can reach cruising altitude.

Your Investment is based on your annual gross revenue

<$500,000 = $85/hour
$500,000 - $1,000,000= $125/hour
$1,000,000 - $5,000,000 = $250/hour
>$5mill = please inquire

Project based contracts – best for one-time self-identified needs like Chart of Accounts rebuilds. Retained advisory – regular monthly billing best for ongoing high-growth phases and whole-system rebuilds.